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Life Strength & Health Food Delivery Organic Produce Contract

Starting **January 22, 2010** the organic produce service will be membership based.

Benefits of being a member:

- Purchase organic produce at reasonable rates
- Consistently incorporate organic produce into your diet
- Receive nutritional advice & recipes in utilizing organic produce
- Convenience of having produce delivered (**COMING SOON**)

Guidelines

Membership:

1. In order to purchase an organic produce box you must be a member.
2. To become a member a contract must be completed and membership fee paid.
3. The lifetime membership fee is \$19.99 and must be paid before your 1st order is placed. For those of you who have purchased a produce box prior to January 1st, 2010 the membership fee will be reduced to \$5.00. The membership fee covers administrative costs as well as a reusable produce bag and ice packs that we will be utilizing.

Weekly Produce Boxes:

1. We offer various produce box sizes and types. The produce list will be emailed out and updated on our website every Tuesday.

Pre Selected Box Descriptions

Juice Box – Contains organic produce that is geared towards make fresh fruit & vegetable juices for the week.

Small Pre Selected Box – Contains enough organic produce for one person to juice & eat for a week.

Medium Pre Selected Box - Contains enough organic produce for two people to juice & eat for a week.

Large Pre Selected Box - Contains enough organic produce for a small family to juice & eat for a week.

Customized Box Descriptions

- There will be three box sizes available (Small, Medium & Large)
- Each week the produce that is available to go into the customized boxes will be assigned a point value. Each box size requires a specific amount of points. **The point system is listed below.**

Small Customized Box = 1 – 19.5 Points
Medium Customized Box = 20 – 29.5 Points
Large Customized Box = 30 – 36.5 Points

- If a customized box is ordered and the point total is more than 36.5 points the member will be charged \$1 for every ½ point and \$2 for every full point over the 36.5 points.

(Example: if your points add up to 38 points you will be charged your applicable box cost of \$47 plus an additional \$3. Due to the fact that you are 1.5 points over the allotted point scale.)

Box Prices:

1. Pre Selected Box Prices
 - Juice - \$30.00
 - Small - \$25.00
 - Medium - \$35.00
 - Large - \$45.00
2. Customized Box Prices
 - Small - \$27.00
 - Medium - \$37.00
 - Large - \$47.00

Sales Tax

1. The produce box is exempt from tax.
2. The only taxable items are prepackaged goods that we sell in addition to the produce.

Orders:

1. Members are required to place a produce box order either weekly or biweekly.
2. A default order will need to be established on your account. **A default order consists of a pre selected box or boxes (Juice, Small, Medium or Large).**
3. Any item changes to a pre selected box will be considered a customized box which will incur an additional charge of \$2.00. **If you are participating in a program with Life, Strength & Health Holistic Center which requires certain dietary restrictions this fee will be waived. The fee will also be waived for those who have food allergies which must be noted in the contract.** All order changes must be received by **midnight Wednesday**.

Customized Box Orders:

1. Members will have the option of creating their own customized boxes based on the produce available for the week. There will be three customized box sizes available (Small, Medium & Large).
2. Each week an updated order form will be emailed out and it will also be listed on our website. You will need to enter your name, account#, and items that you would like to go into your box. More than one customized box can be ordered.
3. Each item of produce for the customized box is assigned a point value and each customized box size (small, medium & large) requires a certain amount of points. The point scale is displayed above and on the order form.
4. You must email, fax, or call in your order form. The template must be received by **Midnight Wednesday. To View a copy of the order template go to www.LifeStrengthHealthDelivery.com under the information section.**

Payment:

1. The preferred method of payment is credit/debit card which will be kept on file in our secure database. (Visa, Master Card, American Express & Discover are accepted).
2. All credit card payments will be processed on Thursday after 7pm.
3. If the credit card transaction is declined a phone call and email will be made. If no response has been received by Friday 12pm the order will not be fulfilled.

4. If you prefer to pay by cash, money order or cashiers check payment must be received by Thursday 7pm. You also have the option of prepaying for the next weeks box. If cash payment is not received by Thursday 7pm your order will not be fulfilled.
5. Checks are not accepted.

Cancellations/Stop orders:

1. You have the option of canceling your order for the week or to suspend your account.
2. All order cancellations must be received by Midnight Wednesday. The confirmation will be sent out via phone or email.
3. To resume your weekly or biweekly order you must call or send an email. Once you receive confirmation your account will be moved back into active status.

Pick up:

1. Members that will be picking up their organic produce box are required to pick up their box on Monday between 2pm – 7pm.
2. If a member fails to pick up their box on Monday they will be responsible for communicating when they will be in to pick up their box. The holistic center is closed on Tuesdays, so the next pick up day would be Wednesday. The freshness of the produce cannot be guaranteed.

Main Pick up site

70 Pearl Street
North Plainfield, NJ 07060

Delivery:

1. We are in the process of establishing this.
2. Once this option is made available we will be adding delivery areas on a case by case basis. Please feel free to notify us if you are interested in having your box delivered and to what city.
3. To have your box delivered to you there will be an additional fee of \$7.
4. To have your box delivered to a hub site there will be an additional fee of \$2. A hub is a delivery site in a particular area where members can pick up their box. A particular hub site is great for members who live to far from the main pick up site. Please inquire about available hub sites.

Referrals:

1. For every person that you refer that signs up to become a member and places an order for a produce box you will receive a \$5 discount off of your next order.

Substitutions:

1. There may be some produce items that our supplier may be sold of out or that we receive that is not of good quality. Life, Strength & Health Delivery reserves the right to substitute these items with another produce item.

Questions

What produce box would you like to list as your default order? (Circle One)

Juice Box *Pre Selected Small* *Pre Selected Medium* *Pre Selected Large*

